



January 21, 2011

STEVEN R. PHELPS  
MANAGER, SOX MANAGEMENT CONTROLS AND INTEGRATION

SUBJECT: Interim Management Advisory – Fiscal Year 2011 Financial Testing  
Compliance Oversight Reviews – San Francisco Processing and  
Distribution Center Business Reply Mail – San Francisco, CA  
(Report Number FF-MA-11-003)

This report presents interim results for the U.S. Postal Service Office of Inspector General's (OIG) fiscal year (FY) 2011 review of the U.S. Postal Service Financial Testing Compliance (FTC) group's Business Reply Mail (BRM) testing at the San Francisco Processing and Distribution Center (P&DC), San Francisco, CA (Project Number 11BR003FF003), performed November 18, 2010. The San Francisco P&DC BRM is in the San Francisco District of the Pacific Area. At the conclusion of FY 2011, we will summarize the results for all reviews in reports to Postal Service Headquarters.

To comply with Section 404 Sarbanes-Oxley (SOX) Act of 2002 requirements, the Postal Service must report on the effectiveness of the agency's internal controls to ensure accurate financial reporting. It must submit an annual assessment to the Postal Regulatory Commission (PRC) who monitors and manages the Postal Service's compliance with SOX. The Postal Service established the Financial Control and Support group to oversee the work of the FTC. FTC conducts tests of key financial reporting controls. Senior Postal Service leaders use the results to identify and correct internal control deficiencies and report the overall results to the PRC. We conducted this oversight review in support of the independent accounting firm's reliance on Postal Service management's testing, and overall audit opinions on the Postal Service's financial statements and internal controls over financial reporting.

The overall objective of our review is to evaluate whether the FTC properly conducted and documented their examination of key SOX financial reporting controls.

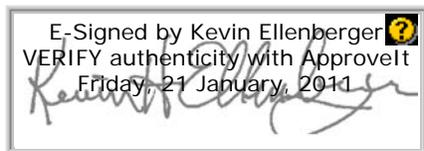
To perform this work, we observed FTC analysts conduct tests and reviewed their supporting documentation. We performed this review from November 2010 through January 2011 in accordance with the *Quality Standards for Investigations*.<sup>1</sup>

## Conclusion

Based on our review of FTC's work, FTC analysts properly tested and documented their examination of key SOX financial reporting controls. See [Appendix A](#) for the results of our review.

The interim FTC oversight review advisories will be issued to the SOX manager in final format. At the conclusion of the fiscal year, the OIG will summarize the results of all its FTC oversight reviews and include recommendations, if applicable, in a report to Postal Service Headquarters management. Management will have the opportunity to formally respond to the summary report at that time.

We appreciate the cooperation and courtesies provided by your staff. If you have any questions or need additional information, please contact Carla Tate, manager, at 510-285-9026, or me at 510-285-9024.



E-Signed by Kevin Ellenberger   
VERIFY authenticity with ApproveIt  
Friday, 21 January, 2011

for Linda J. Libician-Welch  
Director, Field Financial – West

Attachment

cc: Douglas G. Germer  
Corporate Audit and Response Management

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<sup>1</sup> These standards were last promulgated by the President's Council on Integrity and Efficiency (PCIE) and the Executive Council on Integrity and Efficiency (ECIE) in January 2005. Since then, [The Inspector General Act of 1978 as amended by the IG Reform Act of 2008](#) created the Council of the Inspectors General on Integrity and Efficiency (CIGIE), which combined the PCIE and ECIE. To date, the Quality Standards for Investigations have not been amended to reflect adoption by the CIGIE and, as a result, still reference the PCIE and ECIE.

**APPENDIX A: REVIEW RESULTS**

<b>Site Name</b>	San Francisco P&DC
<b>Finance Number-Unit ID</b>	0568290008
<b>Location Type</b>	BRM
<b>Scope Period Under Review</b>	October 1 – November 17, 2010
<b>FTC Review Program Version and Date</b>	BRM PostalOne! – November 10, 2010
<b>FTC Team</b>	West

<b>FTC Review Step/Control #</b>	<b>FTC Review Step Description</b>	<b>Did FTC have exceptions/ findings in this step? (Yes/No)</b>	<b>Did the OIG have exceptions/ findings that FTC did not? (Yes/No)</b>	<b>Did FTC perform the step in accordance to its program? (Yes/No)</b>	<b>Did FTC adequately document its work performed and the results? (Yes/No)</b>	<b>Did the OIG agree with FTC's exceptions/ findings (or no exceptions/ findings)? (Yes/No)</b>
Control #108CA10/11 - BRM Controls - PostalOne! Procedures	Confirm that units are documenting revenue and providing customers an invoice for BRM; Confirm the unit is documenting insufficient funds and canceling BRM transaction(s) from the PostalOne! System.	No	No	Yes	Yes	Yes