



May 20, 2025

VICTORIA SMITH  
ACTING DIRECTOR, AUDIT SERVICES

SUBJECT: Audit Resolution – Technology, Infrastructure, and Site Security Review (Audit Number 24-133-R25) Recommendations 13, 14

Representatives of the Office of the Inspector General (OIG) and USPS management met again on May 9, 2025, to discuss management's disagreement with recommendations 13 and 14 as stated in the March 13, 2025, management response in the subject audit report.

As a result of the meeting an agreement was reached pertaining to recommendations 13 and 14 which read as follows from the March 21, 2025, final audit report:

**Recommendation #13**

We recommend the Senior Director, Maintenance Operations, implement a process to regularly verify the operation of backup generators at the [REDACTED] to include following up on outstanding repair tickets to ensure the generators are operational.

**Recommendation #14**

We recommend the Senior Director, Division [REDACTED] Operations, [REDACTED] implement a process to regularly check for environmental hazards on the work floor and in controlled areas at the [REDACTED]

The status of the recommendations will be changed to "Agreed" in both the OIG's and management's tracking systems.

To close these recommendations management agrees to take the following actions:

Regarding Rec #13: Management confirmed that all generators are functioning properly at [REDACTED]. Generators are automatic weekly startups. Based on evidence that generators are working, management requests closure of this recommendation with issuance of the OIG's audit resolution response letter.

Regarding Rec #14: Management conducts floor walks regularly to check for hazards. Based on the support provided, management requests to close this recommendation with issuance of the OIG's audit resolution letter.

Target Implementation Date: 5/31/2025

Responsible Official: Senior Division Director

Sincerely,

E-SIGNED by GARY.K COUCH  
on 2025-05-22 08:11:35 EDT

Kevin Couch  
Senior Director, Maintenance Operations

E-SIGNED by [REDACTED]  
on 2025-05-21 15:24:53 EDT

[REDACTED]  
Senior Division Director

cc: Corporate Audit & Response Management