March 21, 2025

BRIAN NEWNAN
ACTING DIRECTOR, AUDIT SERVICES

SUBJECT: Audit Resolution – Postal Service Oversight of Parcel Select, Audit Number 24-044-R25 (Recommendation 2)

Representatives of the Office of the Inspector General (OIG) and USPS management held an audit resolution meeting on February 10, 2025, to discuss management's disagreement with Recommendation #2 as stated in the December 10, 2024, management response in the subject audit report.

As a result of the meeting an agreement was reached pertaining to Recommendation #2, which reads as follows from the December 19, 2024, final audit report:

Recommendation 2:
The Vice President of Applied Engineering should program the package tracking software to automatically apply mis-shipped scans to packages dropshipped at plants but manifested at a rate associated with a different type of facility.

The recommendation status will be changed to "Agreed" in both the OIG's and management's tracking systems.

To close the recommendation management agrees to take the following actions:

The package tracking system is used to provide visibility into packages as they move through the network. The function of detecting and applying mis-shipped scans to packages and assessing correct postage is the function of eVS/USPS Ship.

The Postal Service has started migrating customers from eVS to the new USPS Ship platform, with the planned completion later this fiscal year.

<u>Target Implementation Date:</u> 10/31/2025

<u>Responsible Official:</u> Vice President, Technology Applications and Vice President, Applied Engineering

Sincerely,

E-SIGNED by Gary.C Reblin
on 2025-03-24 14:14:19 EDT
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Gary Reblin
Vice President, Applied Engineering

E-SIGNED by ANGELA.D LAWSON
on 2025-03-24 14:05:31 EDT
_____
Angela Lawson
Vice President, Technology Applications

cc: Corporate Audit & Response Management