

January 16, 2025

JOHN CIHOTA
DIRECTOR, AUDIT SERVICES

SUBJECT: Audit Resolution: *Mitigating Internal Mail Theft* (24-076-R25), Recommendation 4

Representatives of the Office of the Inspector General (OIG) and United States Postal Inspection Service (USPIS) management met on December 18, 2024, to discuss management's disagreement with Recommendation 4, as stated in the Management Response Letter published in the subject audit report on October 30, 2024.

As a result of the meeting, an agreement was reached pertaining to Recommendation 4 which reads as follows from the October 30, 2024, final audit report:

Recommendation #4

We recommend the Chief Postal Inspector, develop, and implement a strategic, nationwide plan that includes continuous monitoring of the operational status of cameras and diagnosing and addressing camera failures timely.

The status of recommendation 4 will be changed to "Agree" in both the OIG's and management's tracking systems, upon receipt of the OIG's audit resolution response letter.

To close this recommendation, management agrees to take the following actions:

The **Vice President of Facilities**, in collaboration with the **Chief Postal Inspector**, will develop and implement a strategic, nationwide plan that includes periodic assessment of the operational status of cameras and addressing camera failures.

Target Implementation Date: October 31, 2025

Responsible Official: Vice President of Facilities and Chief Postal Inspector

E-SIGNED by GARY.R BARKSDALE
on 2025-01-16 17:01:43 EST

Gary Barksdale
Chief Postal Inspector

E-SIGNED by BENJAMIN.P KUO
on 2025-01-22 14:56:03 EST

Benjamin P. Kuo
Vice President of Facilities

cc: Corporate Audit & Response Management