



November 4, 2024

JOHN CIHOTA
DIRECTOR, AUDIT SERVICES

SUBJECT: Audit Resolution – Election Mail Readiness for the 2024 General Election (Audit Number 24-016-R24) Recommendation 5

Representatives of the Office of the Inspector General (OIG) and USPS management met on September 25, 2024, to discuss management's disagreement with recommendation 5 as stated in the July 24, 2024, management response in the subject audit report.

As a result of the meeting an agreement was reached pertaining to recommendation 5 which reads as follows from the July 30, 2024, final audit report:

Recommendation #5

We recommend the Director, Election and Government Mail Services, in conjunction with the Vice President, Delivery Operations and Vice President, Processing and Maintenance Operations, develop and implement a process for delivery units to segregate Election Mail identified as Postal Automated Redirection System Mail prior to sending it back to a mail processing facility.

The status of recommendation 5 will be changed to "Agree" in both the OIG's and management's tracking systems upon receipt of the OIG's audit resolution response letter.

Management will share their plan for reducing the Postal Automated Redirection System backlog and redistribute communication on the importance of endorsing mail.

Target Implementation Date: 12/31/2024

Responsible Official: Vice President, Processing Operations and Director, City Delivery

E-SIGNED by DANE A COLEMAN
on 2024-11-04 16:25:31 EST

Dane A. Coleman
Vice President, Processing Operations

E-SIGNED by TIMOTHY M HANEY
on 2024-11-13 12:37:26 EST

Tim Haney
Director, City Delivery

cc: Corporate Audit & Response Management