



November 22, 2024

JEANNETTE Y. GRANT
MANAGER, CORPORATE AUDIT AND RESPONSE MANAGEMENT

SUBJECT: Audit Resolution – *Election Mail Readiness for the 2024 General Election*
(Report Number 24-016-R24 – Recommendation 5)

We agree with the actions the U.S. Postal Service will take to address recommendation 5 in the subject report, along with the target implementation date, as described in the related November 4, 2024, memorandum from the Vice President, Processing Operations, and the Director, City Delivery. We agree to change “disagree” to “agree” in our Audit Projects Module.

We appreciate the cooperation and courtesies provided by your staff. If you have any questions or comments, please contact Victoria Smith, Manager, Quality, Systems & Accountability, at 703-526-5903.

A handwritten signature in black ink, reading "John E. Cihota".

John E. Cihota
Director, Audit Services

cc: Kelly Thresher
John Littlejohn