



August 7, 2024

JOHN CIHOTA
DIRECTOR, AUDIT SERVICES

SUBJECT: Audit Resolution – Site Technical Assessment Review (Audit Number 22-199-R24)
Recommendation 13

Representatives of the Office of the Inspector General (OIG) and USPS management met on July 26, 2024, to discuss management's disagreement with recommendation 13 as stated in the January 9, 2024, management response in the subject audit report.

As a result of the meeting an agreement was reached pertaining to recommendation 13 which reads as follows from the January 25, 2024, final audit report:

Recommendation #13

We recommend the Senior Director Division [REDACTED] Operations, [REDACTED], develop a process to proactively replace uninterruptable power supplies before they become nonfunctional at the [REDACTED]
[REDACTED]

The status of the recommendation will be changed to "Agreed" in both the OIG's and management's tracking systems.

To close this recommendation management will take the following actions:

Management will provide a listing of all systems that were deployed with an uninterruptable power supply (UPS) along with their respective preventative maintenance procedures which instruct field maintenance to perform UPS checks.

All systems that were deployed with an UPS that did not have the associated preventive maintenance tasks are being updated to add.

Target Implementation Date: 02/28/2025

Responsible Official: Executive Manager, Maintenance Plant Performance & Support

Sincerely,

E-SIGNED by GARY K COUCH
on 2024-08-23 14:31:00 EDT

Kevin Couch
Senior Director, Maintenance Operations

cc: Corporate Audit & Response Management