



March 7, 2024

JEANNETTE Y. GRANT
MANAGER, CORPORATE AUDIT AND RESPONSE MANAGEMENT

SUBJECT: Audit Resolution – *Processing and Delivery of Veterans Affairs Medicine*
(Report Number 23-137-R24 – Recommendations 1 and 2)

We agree with the actions the U.S. Postal Service will take to address recommendations 1 and 2 in the subject report, along with the target implementation date, as described in the related February 28, 2024, memorandum from the Vice President, Processing and Maintenance Operations. We agree to close recommendations 1 and 2 in our Audit Projects Module with issuance of this audit resolution letter.

We appreciate the cooperation and courtesies provided by your staff. If you have any questions or comments, please contact Victoria Smith, Manager, Quality, Systems & Accountability, at 703-526-5903.

A handwritten signature in blue ink that reads "John E. Cihota".

John E. Cihota
Director, Audit Services

cc: Mary Lloyd
Jessica Schwersenska