



November 27, 2023

JEANNETTE Y. GRANT
MANAGER, CORPORATE AUDIT AND RESPONSE MANAGEMENT

SUBJECT: Audit Resolution – *Terminal Handling Services Modernization – Phoenix, AZ* (Report Number 23-092-R23) –Recommendation 6

We agree with the actions the U.S. Postal Service will take to address recommendation 6 in the subject report, as described in the related November 21, 2023, memorandum from the Vice President, Processing and Maintenance Operations and the Vice President, Logistics. We agree to change recommendation 6 from “Disagree” to “Agree” in our Audit Projects Module.

We appreciate the cooperation and courtesies provided by your staff. If you have any questions or comments please contact Victoria Smith, Manager, Quality, Systems & Accountability, at 703-526-5903.

A handwritten signature in cursive script that reads "John E. Cihota".

John E. Cihota
Director, Audit Services

cc: Laura Roberts