



November 27, 2023

JEANNETTE Y. GRANT  
MANAGER, CORPORATE AUDIT AND RESPONSE MANAGEMENT

SUBJECT: Audit Resolution – (Report Number 22-178-R23) – Recommendations 5, 6,  
and 7

We agree with the actions the U.S. Postal Service will take to address recommendations 5, 6, and 7 in the subject report, along with the target implementation dates, as described in the related November 6, 2023, memorandum from the Chief Postal Inspector. We agree to change recommendations 5, 6, and 7 from “Disagree” to “Agree” in our Audit Projects Module.

We appreciate the cooperation and courtesies provided by your staff. If you have any questions or comments, please contact Victoria Smith, Manager, Quality, Systems & Accountability, at 703-526-5903.

A handwritten signature in cursive script that reads "John E. Cihota".

John E. Cihota  
Director, Audit Services

cc: Wilvia Espinosa  
Victoria Dixon