



October 6, 2023

JEANNETTE Y. GRANT  
MANAGER, CORPORATE AUDIT AND RESPONSE MANAGEMENT

SUBJECT: Audit Resolution – *Kansas City Delayed Mail* (Report Number 23-085-R23)  
– Recommendations 1 and 6

We agree with the actions the U.S. Postal Service will take to address recommendations 1 and 6 in the subject report, along with the target implementation date, as described in the related October 5, 2023, memorandum from the Manager, Kansas City-Missouri District. We agree to change recommendations 1 and 6 from “Disagree” to “Agree” in our Audit Projects Module.

We appreciate the cooperation and courtesies provided by your staff. If you have any questions or comments, please contact Victoria Smith, Manager, Quality, Systems & Accountability, at 703-526-5903.

A handwritten signature in cursive script that reads "John E. Cihota".

John E. Cihota  
Director, Audit Services

cc: Mary Lloyd  
Amy Jones