



October 19, 2023

JEANNETTE Y. GRANT
MANAGER, CORPORATE AUDIT AND RESPONSE MANAGEMENT

SUBJECT: Audit Resolution – *Efficiency of Surface Transfer Centers in the Western Pacific Region* (Report Number 23-031-R23) Recommendations 2 and 3

We agree with the actions the U.S. Postal Service has taken to address recommendations 2 and 3 in the subject report, as described in the related September 27, 2023, memorandum from the Vice President, Logistics. We agree to change recommendations 2 and 3 from “Disagree” to “Agree” in our Audit Projects Module.

We appreciate the cooperation and courtesies provided by your staff. If you have any questions or comments please contact Victoria Smith, Manager, Quality, Systems & Accountability, at 703-526-5903.

A handwritten signature in cursive script that reads "John E. Cihota".

John E. Cihota
Director, Audit Services

cc: Mary Lloyd
Laura Roberts