



October 12, 2023

JEANNETTE Y. GRANT  
MANAGER, CORPORATE AUDIT AND RESPONSE MANAGEMENT

SUBJECT: Audit Resolution – *Service Performance During the FY 2023 Peak Mailing Season* (Report Number 23-025-R23) – Recommendation 1

We agree with the actions the U.S. Postal Service will take to address recommendation 1 in the subject report, along with the target implementation date, as described in the related October 5, 2023, memorandum from the Vice President, Delivery Operations. We agree to change recommendation 1 from “Disagree” to “Agree” in our Audit Projects Module.

We appreciate the cooperation and courtesies provided by your staff. If you have any questions or comments, please contact Victoria Smith, Manager, Quality, Systems & Accountability, at 703-526-5903.

A handwritten signature in blue ink that reads "John E. Cihota".

John E. Cihota  
Director, Audit Services

cc: Kelly Thresher  
John Littlejohn