



February 16, 2022

JOHN CIHOTA  
DIRECTOR, AUDIT SERVICES

SUBJECT: Audit Resolution – Management Alert - Air Mail Not Moving as Assigned at the Los Angeles Terminal Handling Services, Audit Number 21-201-R21 (Recommendation #4)

Representatives of the Office of the Inspector General (OIG) and USPS management held an audit resolution meeting on February 14, 2022 to discuss management's disagreement with Recommendation #4 as stated in the September 7, 2021, management response in the subject audit report.

As a result of the meeting an agreement was reached pertaining to Recommendation #4, which reads as follows from the September 16, 2021 final audit report:

**Recommendation 4:**

We recommend, the **Vice President, Processing and Maintenance Operations**, in coordination with the **Vice President, Logistics**, reinforce the importance of correctly routing mail and using the assigned transportation according to Postal Service policy, and develop a formal communication plan to inform facilities when mail is misrouted.

The recommendation status will be changed to "Agreed" in both the OIG's and management's tracking systems.

To close the recommendation management agrees to take the following actions:

Management issued a Service Talk on February 16, 2022 outlining the importance of proper mail routing and using the assigned transportation. Management requests closure of this recommendation with issuance of the OIG's 30-day audit resolution letter.

**Target Implementation Date:**

02/28/2022

**Responsible Official:**

Director, Air Cargo Networks

Sincerely,

Robert  
Cintron

Digitally signed by  
Robert Cintron  
Date: 2022.02.18  
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Robert Cintron  
Vice President, Logistics

cc: [CARMManager@usps.gov](mailto:CARMManager@usps.gov)  
Jenny Grant