



February 22, 2022

JOHN CIHOTA  
DIRECTOR, AUDIT SERVICES

SUBJECT: Audit Resolution – Management Alert - Air Mail Not Moving as Assigned at the Los Angeles Terminal Handling Services, Audit Number 21-201-R21 (Recommendation # 1)

Representatives of the Office of the Inspector General (OIG) and USPS management held an audit resolution meeting on February 14, 2022 to discuss management’s disagreement with Recommendation #1 as stated in the September 7, 2021, management response in the subject audit report.

As a result of the meeting an agreement was reached pertaining to Recommendation #1, which reads as follows from the September 16, 2021 final audit report:

**Recommendation 1:**

We recommend, the **Vice President, Logistics**, evaluate and adjust the planned mail volume to the [REDACTED] network in the Surface Air Management System to ensure that it does not exceed the allocated space.

The recommendation status will be changed to “Agreed” in both the OIG’s and management’s tracking systems.

To close the recommendation management agrees to take the following actions:

Management agrees to review assignments to determine if a lower cost carrier was available to transport mail to destination in a service responsive manner.

**Target Implementation Date:**

04/30/2022

**Responsible Official:**

Sr. Director, Air Logistics

Sincerely,

Robert  
Cintron

Digitally signed by  
Robert Cintron  
Date: 2022.02.23  
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Robert Cintron  
Vice President, Logistics

cc: [CARMManager@usps.gov](mailto:CARMManager@usps.gov)  
Jenny Grant