



April 5, 2022

SALLY K. HARING
MANAGER, CORPORATE AUDIT AND RESPONSE MANAGEMENT

SUBJECT: *Audit Resolution – Air Mail Not Moving as Assigned at the Los Angeles Terminal Handling Services* (Report Number 21-201 – R21)
Recommendations 1 and 4

We agree with the actions the U.S. Postal Service will take to address recommendations 1 and 4 in the subject report, along with the target implementation dates, as described in related February 16, 2022 and February 22, 2022 memorandums from the Vice President, Logistics. We agree to change recommendations 1 and 4 from “Disagree” to “Agree” in our Audit Projects Module.

We appreciate the cooperation and courtesies provided by your staff. If you have any questions or comments please contact Victoria Smith, Manager, Quality, Systems & Accountability, at 703-526-5903.

A handwritten signature in cursive script that reads "John E. Cihota".

John E. Cihota
Director, Audit Services