



October 8, 2021

SALLY K. HARING  
MANAGER, CORPORATE AUDIT AND RESPONSE MANAGEMENT

SUBJECT: *Audit Resolution – Mail Operations at the West Valley, AZ, Processing and Distribution Center (Report Number 21-166-R21) Recommendation 4*

We agree with the actions the Postal Service will take to address recommendation 4 in the subject report, along with the target implementation date, as described in a related September 30, 2021, memorandum from the Senior Director, Division Processing Operations. We agree to change the recommendation from “Disagree” to “Agree” in our Audit Projects Module.

We appreciate the cooperation and courtesies provided by your staff. If you have any questions or comments please contact Victoria Smith, Manager, Quality, Systems & Accountability, at 703-526-5903.

A handwritten signature in black ink that reads "Joseph E. Wolski". The signature is written in a cursive style with a large, looping initial "J".

Joseph E. Wolski  
Director, Audit Operations