



November 15, 2021

JOSEPH WOLSKI  
DIRECTOR, AUDIT OPERATIONS

SUBJECT: Audit Resolution – Nationwide Service Performance, Project Number 21-120-R21 (Recommendation #4)

Representatives of the Office of the Inspector General (OIG) and United States Postal Service management held an audit resolution meeting on November 9, 2021 to discuss management's disagreement with Recommendation #4 as stated in the September 9, 2021, management response in the subject audit report.

As a result of the meeting, an agreement was reached pertaining to Recommendation #4, which reads as follows from the September 20, 2021 final audit report:

**Recommendation #4:**

We recommend the **Vice President, Processing and Maintenance Operations**, when local employee availability and transportation allow, direct local processing management to retain only the quantity of mail transport equipment that their facilities and customers need for one week of mail processing operations in accordance with Handbook PO-502, Mail Transport Equipment, Policy 2-8, Excess Mail Transport Equipment (Hoarding).

The recommendation status will be changed to "Agreed" in both the OIG's and management's tracking systems.

To close the recommendation, management agrees to take the following actions:

**Management will issue Handbook PO-502 to Processing and Logistics Division Directors.**

**Target Implementation Date:** 01/31/22

**Responsible Official:** Vice President, Processing & Maintenance Operations



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Mike L. Barber