



March 28, 2022

SALLY K. HARING
MANAGER, CORPORATE AUDIT AND RESPONSE MANAGEMENT

SUBJECT: Audit Resolution – *Shipping Services Contract Compliance* (Report Number 20-315 – R21) Recommendation 2

We agree with the actions the U.S. Postal Service will take to address recommendation 2 in the subject report, along with the target implementation date, as described in related March 28, 2022 memorandums from the Director, Enterprise Accounts. We agree to change recommendation 2 from “Disagree” to “Agree” in our Audit Projects Module.

We appreciate the cooperation and courtesies provided by your staff. If you have any questions or comments please contact Victoria Smith, Manager, Quality, Systems & Accountability, at 703-526-5903.

A handwritten signature in black ink that reads "John E. Cihota". The signature is written in a cursive, flowing style.

John E. Cihota
Director, Audit Services