



February 23, 2021

SALLY K. HARING  
MANAGER, CORPORATE AUDIT AND RESPONSE MANAGEMENT

SUBJECT: Audit Resolution - *Custodial Workhours*  
(Report Number 19SMG006HR000-R20) Recommendation 1

We agree with the planned actions the U.S. Postal Service will take to address recommendation 1 in the subject report, along with the target implementation date as described in a related February 18, 2021, memorandum from Simon Storey, Vice President, Human Resources. We will change recommendation 1 from “disagreed” to “agreed” in the Audit Projects Module.

We appreciate the cooperation and courtesies provided by your staff. If you have any questions or comments please contact Victoria Smith, Manager, Quality, Systems & Accountability, at 703-526-5903.

A handwritten signature in black ink that reads "Joseph E. Wolski". The signature is written in a cursive style.

Joseph E. Wolski  
Director, Audit Operations